

THOMAS M. REYNOLDS  
26TH DISTRICT, NEW YORK

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May 5, 2004

Thomas Hendrickson, President and CEO  
CPAC, Inc.  
2364 Leicester Road  
Leicester, NY 14481

Dear Tom:

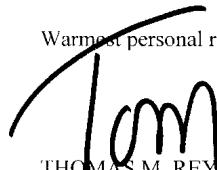
It brings me great pleasure to offer my most sincere congratulations to CPAC their 35th anniversary. This is a milestone certainly worthy of recognition.

Over the last 35 years CPAC has consistently provided Western New York with excellent service. CPAC has proven its loyalty and devotion to the local community by providing customers with satisfaction and professionalism. The hard work and dedication from each and every employee within the organization has contributed to the overwhelming success.

It is a privilege to represent businesses, such as CPAC, who are devoted to their customers and who serve our community well. CPAC's numerous accomplishments over the years are certainly to be commended.

Again, please accept my most heartfelt congratulations on this momentous accomplishment and pass along my best wishes to the entire staff at CPAC. Please do not hesitate to contact me if I can ever be of any assistance; best wishes for continued success in all of your future endeavors!

Warmest personal regards,



THOMAS M. REYNOLDS  
U.S. Representative, NY 26